

MANAGING PERSONS WITH SYMPTOMS ASSOCIATED WITH COVID-19

ISOLATE

If an individual at your venue is exhibiting symptoms of COVID-19, please keep them away from others and undertake an assessment.

ADVISE & SUPPORT

Talk to the person about your concerns regarding their health. If they require urgent medical attention, call 000 immediately.

Explain you will be asking them a few questions to understand the risk.

Advise them that they may be required to leave the venue.

ASSESSMENT

Run through the questions detailed in the Assessment overleaf with the individual.

If they do not respond yes to any questions, consider their explanation of symptoms and risk to others. If they remain at the venue, continue to monitor their symptoms and behaviours.

If you are unsure or they are not complying with COVIDSafe practices, you can ask the person to leave.

If they respond yes to any questions, they will be required to leave the venue, and you must contact SA Health for support on 1800 253 787.

COLLECT INFORMATION

Ensure you collect the contact details of the individual including name, phone number and email address.

Ask them where they have been seated or standing at the venue, as well as any facilities they may have used while there (including toilets, bars, canteen etc).

ORGANISE SAFE EGRESS

If well enough, ask the person to go home, seek medical advice and testing for COVID-19, and self-quarantine until a result is returned.

Ensure the person has safe transport to get home; if not, you may need to arrange for a taxi.



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CLOSE & CLEAN

Close and clean any areas where the individual has visited while at the venue.

Follow SA Health advice on the requirement to close the entire venue.

NOTIFY COMMUNICABLE DISEASE BRANCH

Notify SA Health via HealthCommunicableDiseases@sa.gov.au so that they can trace any contacts of this person and contain the spread.

ASSESSMENT

- 1. Do you have a fever or recently had a fever (including night sweats or chills)?
- 2. Do you have a cough?
- 3. Do you have shortness of breath?
- 4. Do you have a sore throat?
- 5. Have you had close contact with someone who has returned from overseas in the last 14 days?
- 6. Have you had close contact with someone who works in healthcare, aged or residential care, who has had direct COVID-19 patient contact?
- 7. Have you been notified by a state or territory public health authority that you are a close contact with someone diagnosed COVID-19?
- 8. Have you been in close contact with someone with symptoms of COVID-19 that is awaiting a test result?
- 9. Are you aware of anyone in your home that would respond "yes" to any of the above?

IF THEY RESPOND YES TO ANY QUESTIONS, THEY WILL BE REQUIRED TO LEAVE THE VENUE, AND YOU MUST CONTACT SA HEALTH FOR SUPPORT ON 1800 253 787